

**SUMMARY OF TOTAL NUMBER OF COMPLAINTS RECEIVED BY BCC FROM 1 SEPTEMBER
2017 TO 30 APRIL 2020**

S.NO	DESCRIPTION	NO. OF COMPLAINTS	ACTION
1	VALID COMPLAINTS	23797	Such complaints are specifically related to content of television programmes.
2	GENERIC COMPLAINTS	8083	Such complaints are not specifically related to content and are generic in nature.
3	OUT OF SCOPE	14856	Such complaints does not relate to content of television programmes. It also includes complaints pertaining to advertisements, films, news, quiz and non ibf member channels.
4	INCOMPLETE COMPLAINTS	808	The complaints where the details of complaints are not specified.
	TOTAL COMPLAINTS	47544	